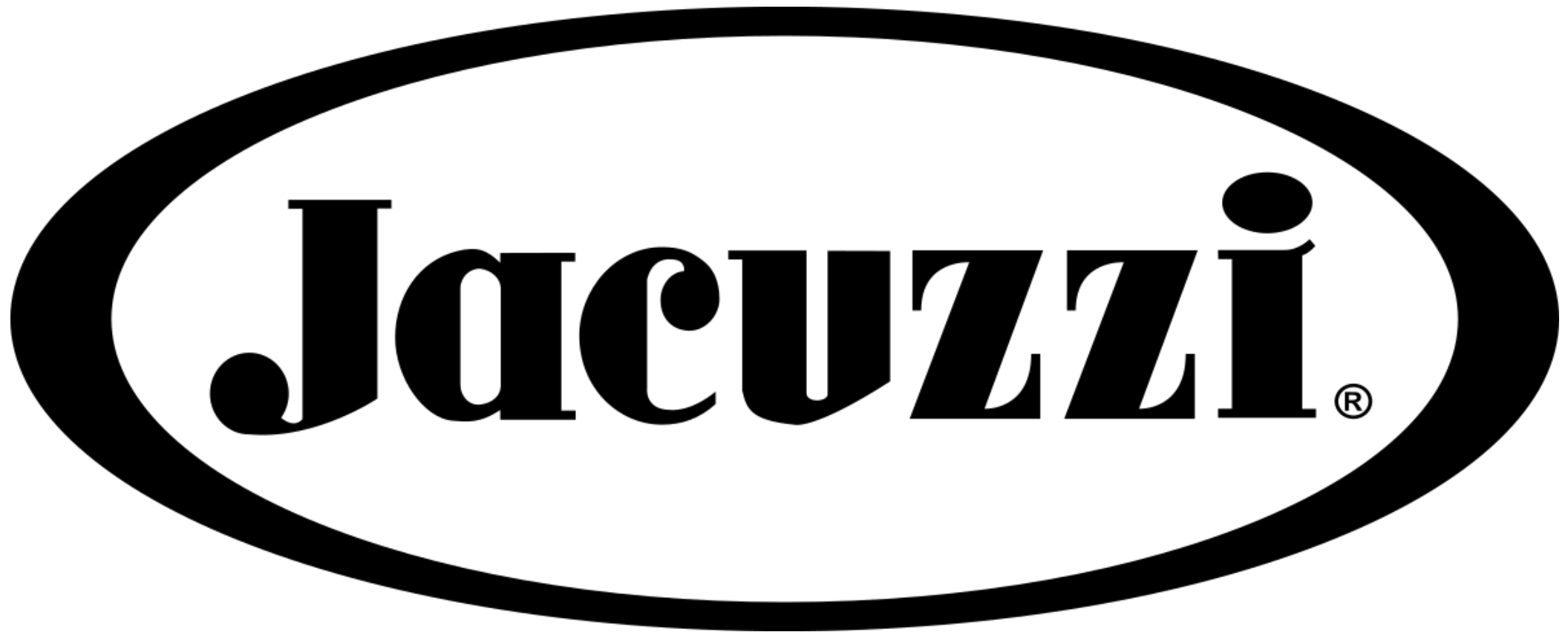


# Starting up your Jacuzzi hot tub

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\*\*Please refer to the owner's manual provided  
with the hot tub for more detail



Click on the link  
below for a video  
on how to start up  
your hot tub

[Starting Up Your Hot Tub \(youtube.com\)](https://www.youtube.com/watch?v=...)



# Fill Up Procedure

1. Remove any debris from your hot tub.
2. Remove the filter shield to expose the filter and remove the filter cartridge by turning it counterclockwise.
3. Insert your garden hose into the empty filter fitting. **Always** fill your hot tub using this method. See photo.
4. Fill the hot tub to the bottom of the head rests/above the highest jets.
5. Once the spa is filled, put the filter back in and reattach the filter shield.
6. Turn on the power by the GFCI. The heater and filter pump will automatically activate.

Note: During initial startup, the panel may also display “COOL” or “ICE”. This is normal. This means the temperature is 20°F below the set temperature. No action is required, the message will disappear as the water heats.

# Winter start-up and use

- **Start up:** when starting up your hot tub in the winter, please warm up the inside of your hot tub prior to filling it with a ceramic space heater
- **Servicing:** If for some reason your hot tub stops heating or circulating in the winter, please install a ceramic space heater promptly in order to protect your hot tub.
- Please watch the following video on the [Installation of a ceramic space heater in a hot tub - YouTube](#)



# Winter start-up and use

Your hot tub **must be operating** or professionally winterized from November 1st to April 1st to prevent the risk of freeze damage.

Freeze damage is NOT covered under the manufacturer's warranty

# Removing the cabinets

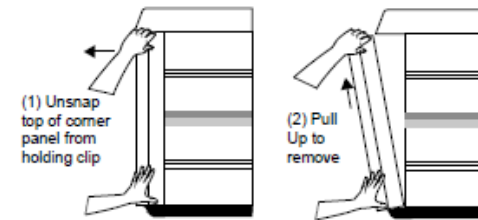
(J-400 and J-LX series)

\*Important Note: If this procedure is not followed, damage may occur to the panels. This is not covered under the manufacturing warranty.

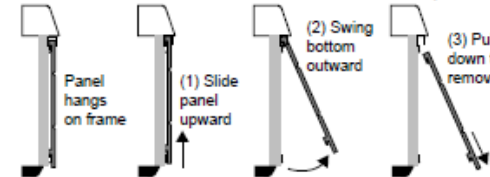
## Equipment Access Consideration for All J-400 & J-LX Models with ProFinish™ Cabinets

Remove the corner panels by grabbing the bottom and gently pulling away from the spa to unsnap it from the holding clip. Pull downward to remove the corner panel. Then grab the bottom of the front (or side) cabinet panel and lift upward to remove the panel from the bottom holder. Swing the bottom of the panel outward to clear the upper hanger. This will require approx. 18 inches of access room between the spa and any other structures. Slide the panel downward to remove from the spa.

Corner Panel Removal (Front View)



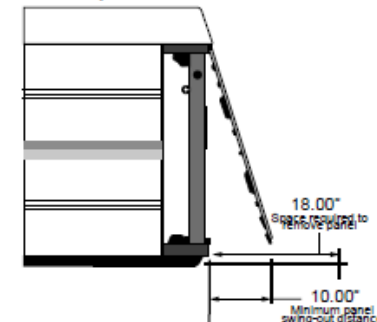
Front / Side Panel Removal (Side View)



**Note:** The exterior lights on the cabinet panels are connected to the light wires. Take care when removing the corner panels to avoid damaging the wires.

The indicator light is connected to the front panel and needs to be disconnected when removing the panel. See page 13 of the J-400 Owner's manual.

Important Measurements



# Removing the cabinets

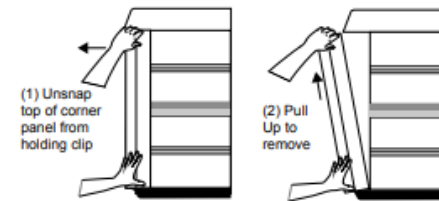
(J-300 series)

\*Important Note: If this procedure is not followed, damage may occur to the panels. This is not covered under the manufacturing warranty.

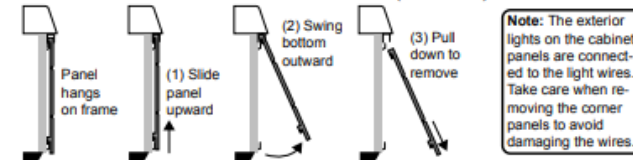
## Equipment Access Consideration for All J-300 Models with ProFinish™ Cabinets

Remove the corner panels by grabbing the bottom and gently pulling away from the spa to unsnap it from the holding clip. Pull downward to remove the corner panel. Then grab the bottom of the front (or side) cabinet panel and lift upward to remove the panel from the bottom holder. Swing the bottom of the panel outward to clear the upper hanger. This will require approx. 18 inches of access room between the spa and any other structures. Slide the panel downward to remove from the spa.

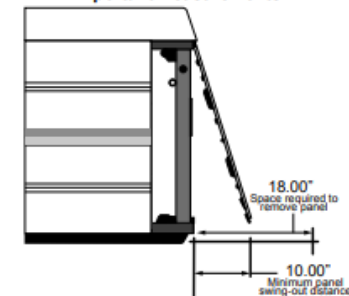
Corner Panel Removal (Front View)



Front / Side Panel Removal (Side View)



Important Measurements



# Removing the cabinets

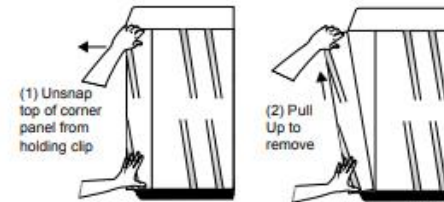
(J-200 series)

\*Important Note: If this procedure is not followed, damage may occur to the panels. This is not covered under the manufacturing warranty.

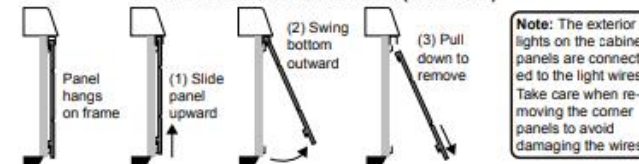
## Equipment Access Consideration for All J-200 Models with ProFinish™ Cabinets

Remove the corner panels by grabbing the bottom and gently pulling away from the spa to unsnap it from the holding clip. Pull downward to remove the corner panel. Then grab the bottom of the front (or side) cabinet panel and lift upward to remove the panel from the bottom holder. Swing the bottom of the panel outward to clear the upper hanger. This will require approx. 18 inches of access room between the spa and any other structures. Slide the panel downward to remove from the spa.

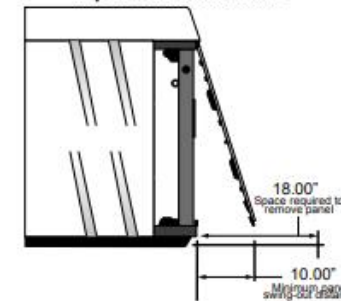
Corner Panel Removal (Front View)



Front / Side Panel Removal (Side View)



Important Measurements





# Electrical Hook up

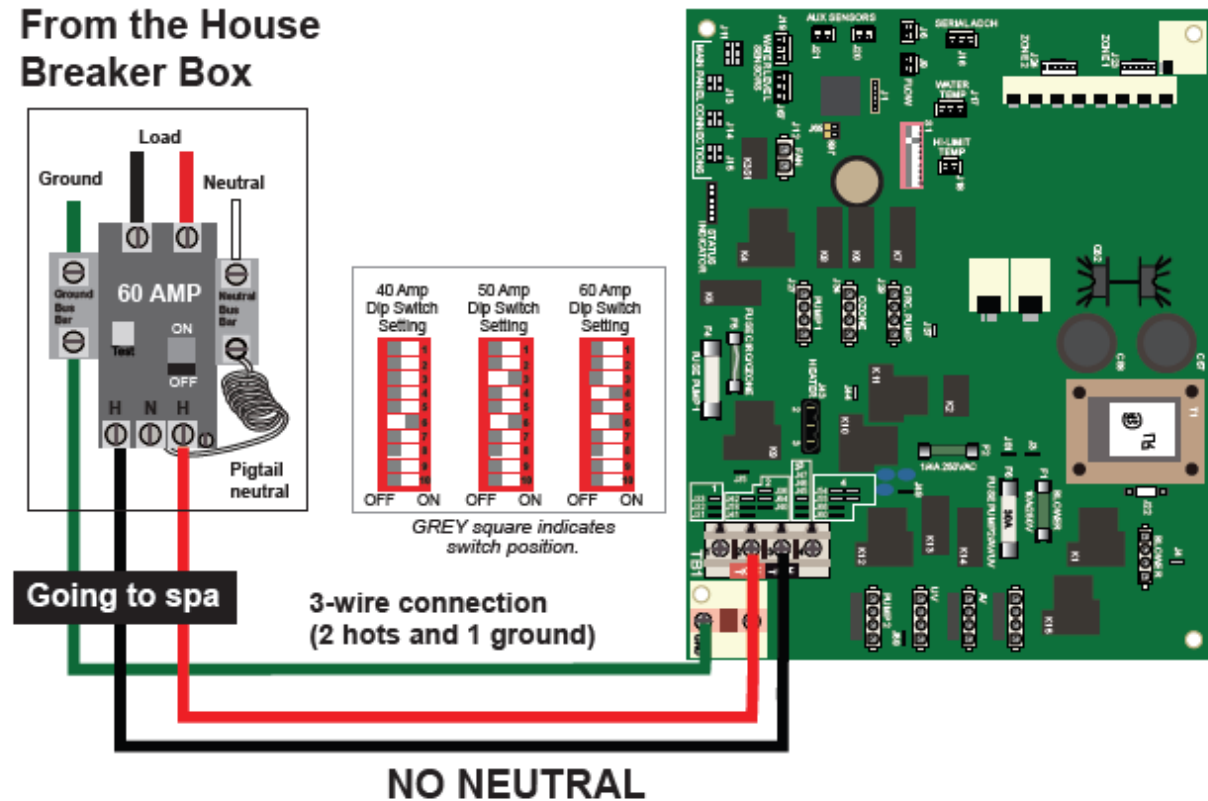
Your hot tub must be wired by a certified electrician. Please ensure that they follow the wiring diagram that is in the hot tub.

Important note: the following diagrams are for illustration purposes only. Please refer to the diagram in your hot tub.

Improper hook up will result in error messages on start up and may damage the hot tub (Which is not covered by Jacuzzi warranty).

**\*For illustration purposes only.  
Please refer to the diagram in  
YOUR hot tub when wiring.**

A pressure sensitive terminal block (bonding lug) is attached to the outside surface of the load box. This permits the connection of a bonding wire between this point and any metal equipment chassis, metal water pipe, or metal conduit within 5 ft (1.5m) of the spa. The bonding wire must be at least #8 AWG (8.4 mm<sup>2</sup>) solid copper wire.



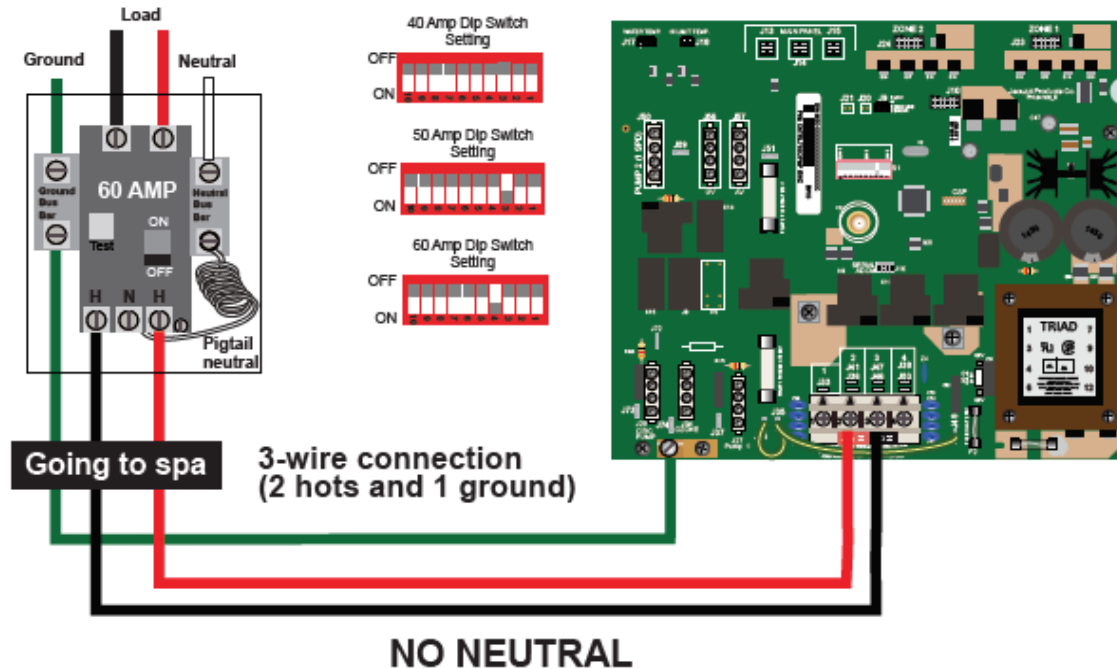
# Electrical Hook up J-300 series\*

\*For illustration purposes only.  
Please refer to the diagram in  
YOUR hot tub when wiring.

## 3-wire 240 VAC Connections for Models J-315™, J-325™, J-335™, J-345™, J-355™, J-365™, J-375™, J-385™

A pressure sensitive terminal block (bonding lug) is attached to the outside surface of the load box. This permits the connection of a bonding wire between this point and any metal equipment chassis, metal water pipe, or metal conduit within 5 ft (1.5m) of the spa. The bonding wire must be at least #8 AWG (8.4 mm<sup>2</sup>) solid copper wire.

### From the House Breaker Box



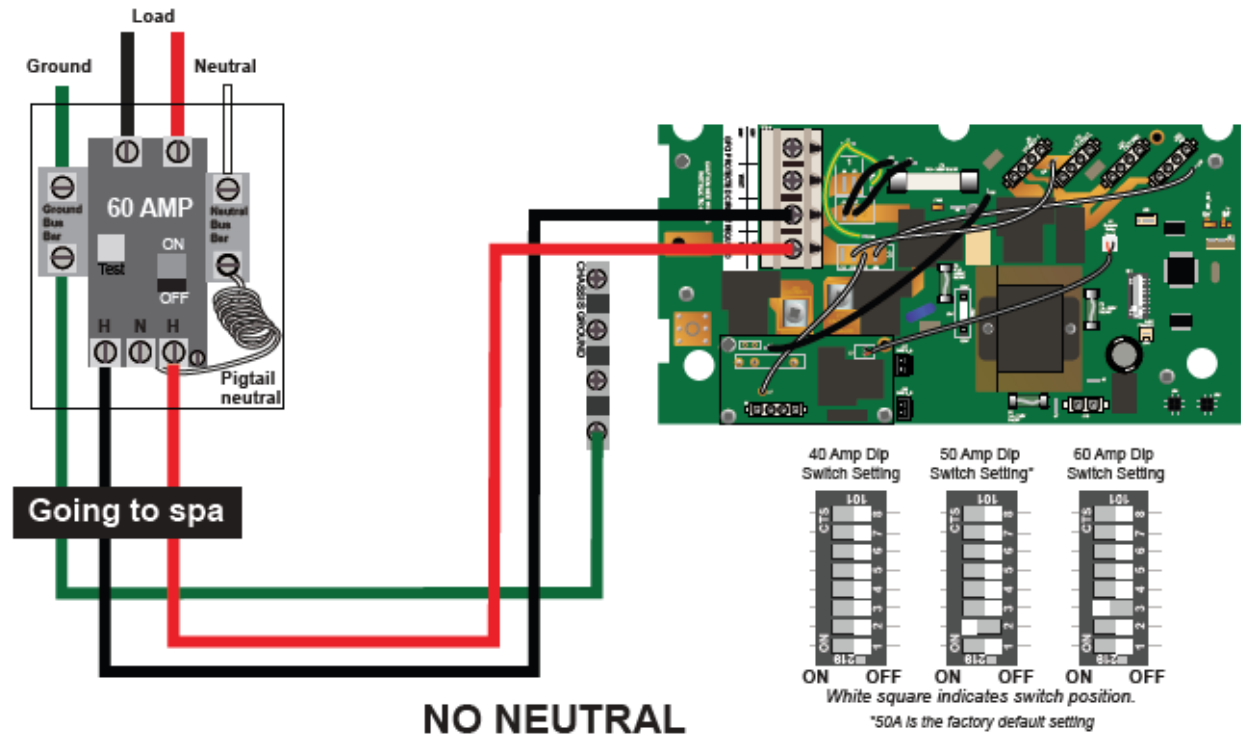
# Electrical Hook up J-200 series\*

\*For illustration purposes only.  
Please refer to the diagram in  
YOUR hot tub when wiring.

## 240 VAC Connections for J-285™, J-275™, J-245™, and J-235™ Models (North America 60Hz)

A pressure sensitive terminal block (bonding lug) is attached to the outside surface of the load box. This permits the connection of a bonding wire between this point and any metal equipment chassis, metal water pipe, or metal conduit within 5 ft (1.5m) of the spa. The bonding wire must be at least #8 AWG (8.4 mm<sup>2</sup>) solid copper wire.

### From the House Breaker Box



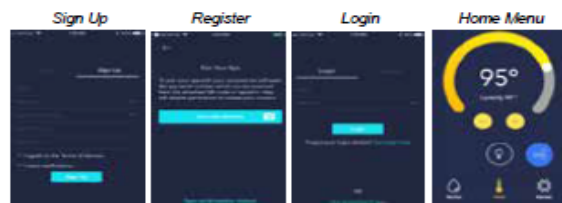


# Navigating SmartTub

- SmartTub is a function that allows your hot tub to communicate with a cellphone.
- To install SmartTub search “SmartTub” in your App store or Google Play store and download it.
- Register by creating an account and sync it with your tub using the QR code, or by manually entering the serial number on the SmartTub sticker.



# Jacuzzi® SmartTub™ App Setup Instructions



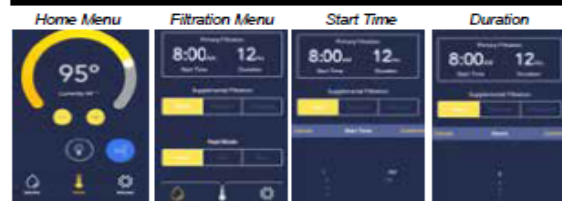
## Registration

Download the Jacuzzi® SmartTub™ App from the app store then open it to begin the registration process. For new accounts, tap the "Sign Up" Button, then enter your email address, password, and spa serial # as prompted; or use the built-in QR code reader in the app to scan the QR code located on your hot tub next to the control panel. *Note: Terms of service and permission to receive email content related to the use and care of your hot tub can be selected on these screens.* If you prefer an alternative way to "opt-out" of these terms, you can also call us at (866) 234-7727 or email us at [Jacuzzi.app@jacuzzi.com](mailto:Jacuzzi.app@jacuzzi.com). After completing the registration process, you will be prompted to enter your email address and password to access the Home Menu.



## Home Menu

Upon entering the Home Menu, you can adjust water temperature by using the slider or Plus and Minus Buttons. Tap the Jet Button to access the Jet Pump Menu, then tap either Toggle to activate either pump as desired. *Note: This menu is automatically configured based on the equipment your model features.* Tap Light Button to access the Light Menu, then tap the desired Color Swatch to change color. Finally, tap the Brightness Toggle to adjust brightness using the slider as desired. If your hot tub features multi-zone control, you can select the zone at the bottom of each menu for both color & brightness adjustment. To return to the Home Menu, close the Lighting Menu.



## Monitor Menu

The filter/circulation pump can be adjusted for a custom start time and duration. Tap the Monitor Icon to access the Monitor Menu, then tap displayed time or duration to adjust both as desired. Supplemental filtration activates jet pump 1 for additional high-speed filtration in short intervals. This feature can be set to either of the following modes: Away or Holiday (off), Frequent or Heavy (20 min every day), Infrequent or Light (20 min every other day). To conserve energy, the heater can be programmed for one of three modes: Auto (heats on demand), Economy (heats during off-peak evening hours), or Day (heats during daytime hours only). To return to Home Menu, close the Monitor Menu.



## Manage Menu

Tap the Manage Icon to access the Manage Menu. This menu provides temperature and spa lock features that prevent unwanted adjustments to your hot tub settings. To enable either lock function, simply move the toggle for that function to the right "on" position (a prompt then asks you to enter an unlock code. *Note: You must remember this code for future adjustments*). Additional functions are also accessed through this menu. You can view signal strength, pending notifications, change unit of measure, explore the library of hot tub related content in the spa care menu, or contact your local dealer directly.



## Notifications & Maintenance Reminders

Time based notifications & maintenance reminders for changing the CLEARARRAY® bulb, water, and filter cartridges indicate the remaining number of days before each component maintenance is required. Upon reaching zero (0) maintenance for the indicated component should be performed as outlined in the supplied owners manual. These displays can be reset or snoozed as desired, or you can also contact your authorized dealer directly after selecting each option.









# Control panel functions J-300 series

## 9.0 Control Functions

### 9.1 Control Panel



2-Pump model shown

- A. **CLEARRAY (  ) Button:** Manually activates the CLEARRAY water purification system, page 29.
- B. **CLEARRAY Indicator:** Lit when the CLEARRAY is on.
- C. **Light On/Off (  ) Button Options:** Turns waterfall light, footwell light, lighted cup holders and exterior lights on in unison. Press once for high intensity; press a second time for medium intensity; press a third time for low intensity; press a fourth time to turn off. The displayed color, for the interior lights only, is changed using the light mode button (D). Exterior lights color option is only white.  
**Note:** Using the light button to control the exterior lights will not override the AUTO feature for the exterior lights.
- D. **Light Mode (  ) Button:** Selects one of 4 light color modes for waterfall, footwell, and cup holders. This feature is not available for the exterior lights. See page 28 for additional information.
- E. **Cooler (  ) Button:** Decreases water temperature set point. Also used to navigate through the programming menus.
- F. **Warmer (  ) Button:** Increases water temperature set point. Also used to navigate through the programming menus.
- G. **Jets 1 (  ) Button:** Turns jets pump #1 on and off.
- H. **Jets 2 (  ) Button (J-335 to J-385):** Turns jets pump #2 on and off.
- I. **Menu (  ) Button:** Allows access to the programming menus.
- J. **LCD Display:** Can display current water temperature (default display), water temperature set point, selected menu functions, and error messages.

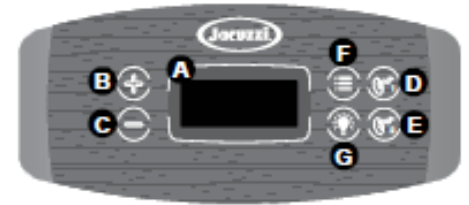
\*refer to your owner's manual for the J-400 series

# Control panel functions J-200 series

**J-200**

## 9.0 Control Functions

### 9.1 Control Panel Buttons



2-pump control panel shown

- A. **LCD Display:** Can display current water temperature (default display), water temperature set point, selected menu functions, and error messages.
- B. **Warmer Button** ( ): Increases water temperature set point. Increments of 1°F or 0.5°C.
- C. **Cooler Button** ( ): Decreases water temperature set point. Increments of 1°F or 0.5°C.
- D. **Jets 1 Button** ( ): Turns jets pump #1 on and off. Press once for low speed; press a second time for high speed; press a third time to turn pump off.
- E. **Jets 2 Button** ( ): Turns high-speed jets pump #2 on and off. Press once to turn pump #2 on; press a second time to turn pump #2 off.
- F. **Menu Button** ( ): Allows access to the programming menus.
- G. **Light Button** ( ): Turns underwater light (if equipped) and accent lights (if equipped) on in one of three random modes or one of seven solid colors. Refer to Section 10.3 (page 29) for details.



# Operation Details Highlights

- In Canada, your heating mode should **ALWAYS** be set to AUTO, or READY for J-200 series.
- Temperature Adjustments: 65 to 104°F. Factory default is 100.
- Light Operations: All interior LED lights (and exterior if applicable) will run for 2 hours, then automatically shut off, when activated using the light button.
- Jet 1/Jet 2 Button Operation: Jets will run for 20 minutes when activated, then turn off automatically to conserve energy.
- Filtration settings: Factory default is 8 hours per day. Adjust using your Smart Tub application. **We recommend increasing this setting to 12+ hours per day.**

\* Refer to owner's manual for more details on hot tub operation (delivered with the hot tub and available through your Smart Tub application).

# HydroSoothe Pillow J-300

**The HydroSoothe pillow cannot be removed from the spa\*\***

Do not pull the pillow. The mounting hardware for the HydroSoothe pillow is different from a standard pillow.



# Important Notes when using your hot tub



- Always unclip all clips front and back before opening your cover
- When adding chemicals always leave the cover off for 20 minutes to protect the life of your cover.
- Leave the cover ON when heating.
- Be sure to follow proper panel removing procedure as outlined on slide 2.
- Always remove snow and ice prior to opening the cover.
- Have your water tested monthly professionally. Free testing available at your local Club Piscine



# Important for J-400 series customers

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Your cover lifter is Hydraulic and locks when it is in the open position.

To close the cover, it must be unlocked by pressing the red button

Not doing so will damage your lifter.

\*This damage is not covered under the manufacturer warranty

# IR Technology J-400 & J-LX series



= IR and Red Light: Press to begin the 20 minute session.

## 11.12 IR and Red Light Therapy

Exclusive patented Infrared technology only in a Jacuzzi® hot tub. Located in the lower back of the FX Therapy seat to aid in the relief of muscle pain. Infrared uses specific wavelengths of light to penetrate below skin to deep tissue.

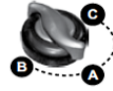




## J-200

### Selecting Desired Massage Action

For models that incorporate a massage selector valve (Diverter Jet for J-210, Figure A) that allows you to customize the massage and performance by diverting water between various jet systems within the spa. Simply turn valve to positions A, B or C to divert water pressure to various jet groups.



### Air Controls

Certain jet systems have their own air control. Each control introduces air into the water lines that supply that specific jet group. Simply turn the air control of choice counterclockwise to open or clockwise to close.



## J-300 series

### Selecting Desired Massage Action

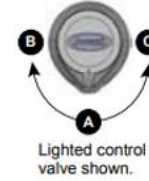
All models incorporate a massage selector valve that allows you to customize the massage and performance by diverting water between various jet systems within the spa. Simply turn valve to positions A, B or C to divert water pressure to various jet groups.



## J-400 series

### Selecting the Desired Massage Action

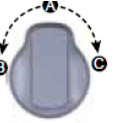
Your Jacuzzi spa is equipped to allow you to customize the massage action you desire. Each model incorporates a massage selector that allow you to customize the massage and performance by diverting water between various jet systems. Simply turn massage selector to position A (Combo), B, or C to divert water pressure to various jet groups.



## J-LX Collection

### 11.11 Selecting the Desired Massage Action

Your Jacuzzi spa is equipped to allow you to customize the massage action you desire. Each model incorporates a massage selector that allow you to customize the massage and performance by diverting water between various jet systems. Simply turn massage selector to position A (Combo), B, or C to divert water pressure to various jet groups.



## J-300, J-400, and J-LX series

### Air Controls

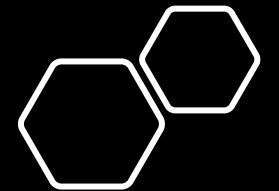
Certain jet systems have their own "toggle" on/off air control. Each control introduces air into the water lines that supply specific jet groups. Simply press any air control button to open or press the opposite side of button to close. To minimize heat loss, all air controls should be closed when the spa is not in use.

**Note:** Certain jets may draw air even though they are closed. This is considered normal.



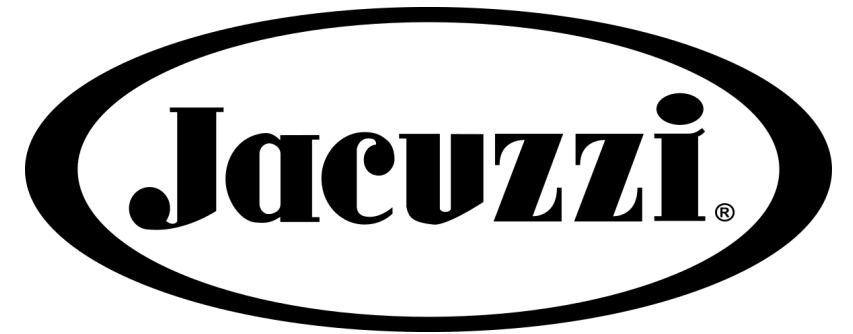
# Diverter and Air Controls – How they work

- Diverters control the flow to jets and waterfall features.
- Air controls inject air into the jets to increase the strength of massage.



# Hot tub configuration

Locate your hot tub in the following slides to discover your diverter and seat configuration



## J-200 series

### Jacuzzi J-235

#### Operation/Seat Depths



Air Control 1:  
Opens/Closes  
Air Inlet to Jet  
Group A

Group A Jets are  
always on when  
Pump 1 is running.

Group B Jets are  
always on when  
Pump 2 is running.

34 Total Jets

### Jacuzzi J-245

#### Operation/Seat Depths



Air Control 1:  
Opens/Closes  
Air Inlet to Jet  
Group A

Air Control 2:  
Opens/Closes  
Air Inlet to Jet  
Group B

Group A Jets are  
always on when  
Pump 1 is running.

Group B Jets are  
always on when  
Pump 2 is running.

37 Total Jets



## J-200 series

### Jacuzzi J-275

#### Operation/Seat Depths



Group A Jets are  
always on when  
Pump 1 is running.

Group B Jets are  
always on when  
Pump 2 is running.

38 Total Jets

### Jacuzzi J-285

#### Operation/Seat Depths



Group A Jets are  
always on when  
Pump 1 is running.

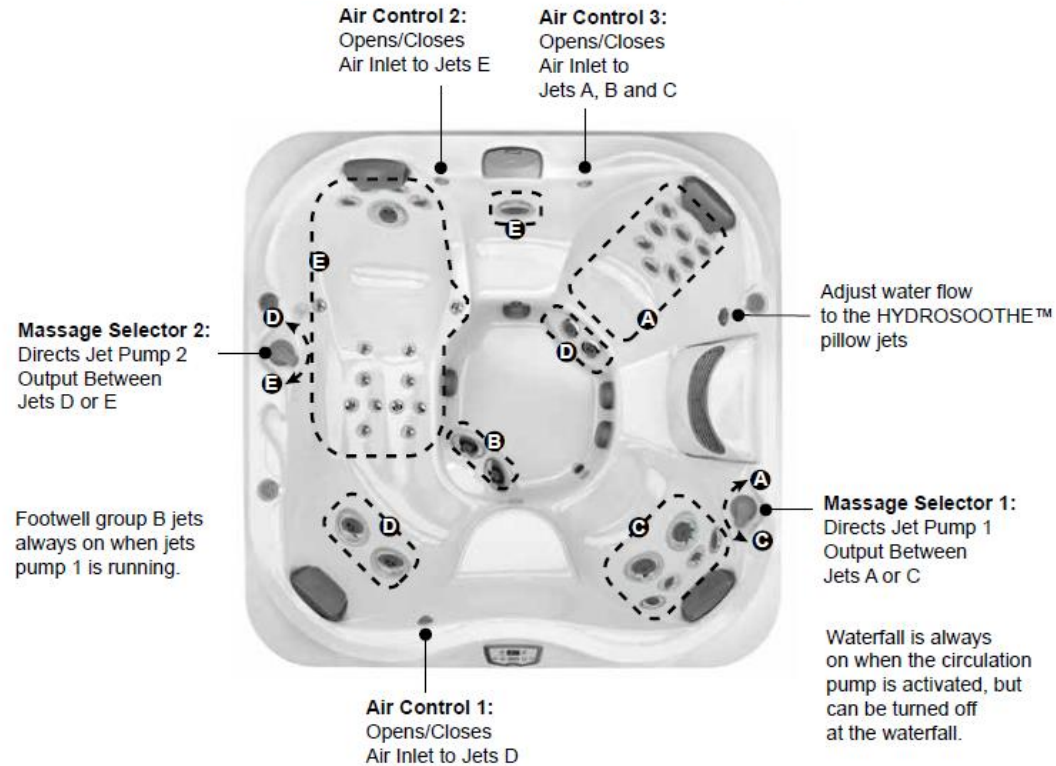
Group B Jets are  
always on when  
Pump 2 is running.

42 Total Jets

## J-300 series

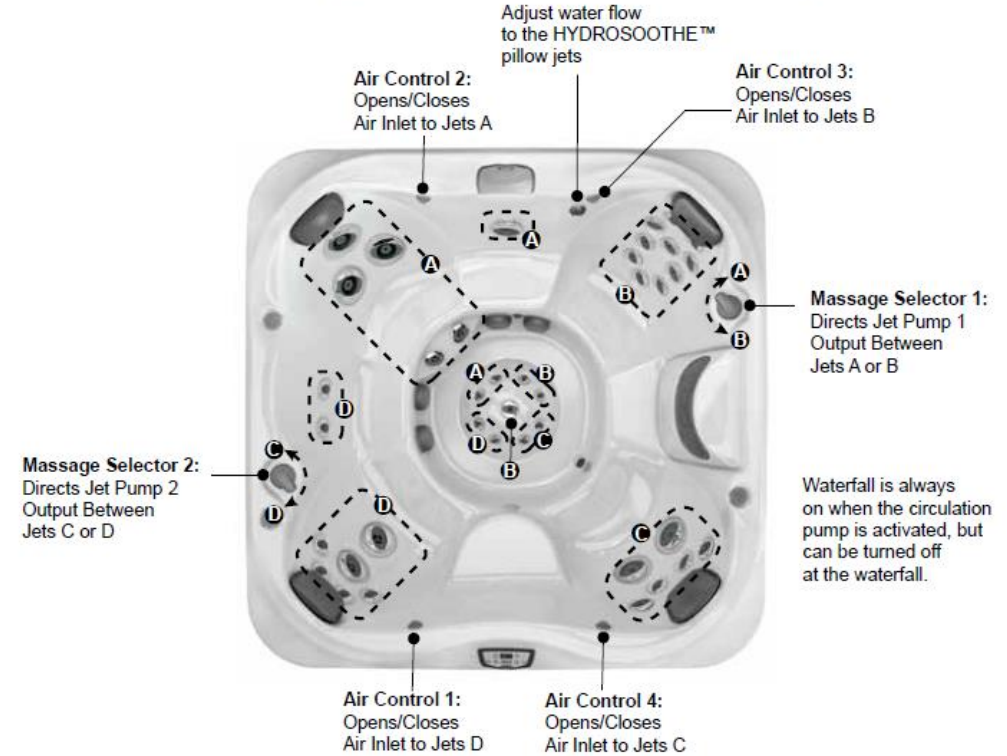
### Jacuzzi J-335

#### Massage Selector/Air Control Diagram



### Jacuzzi J-345

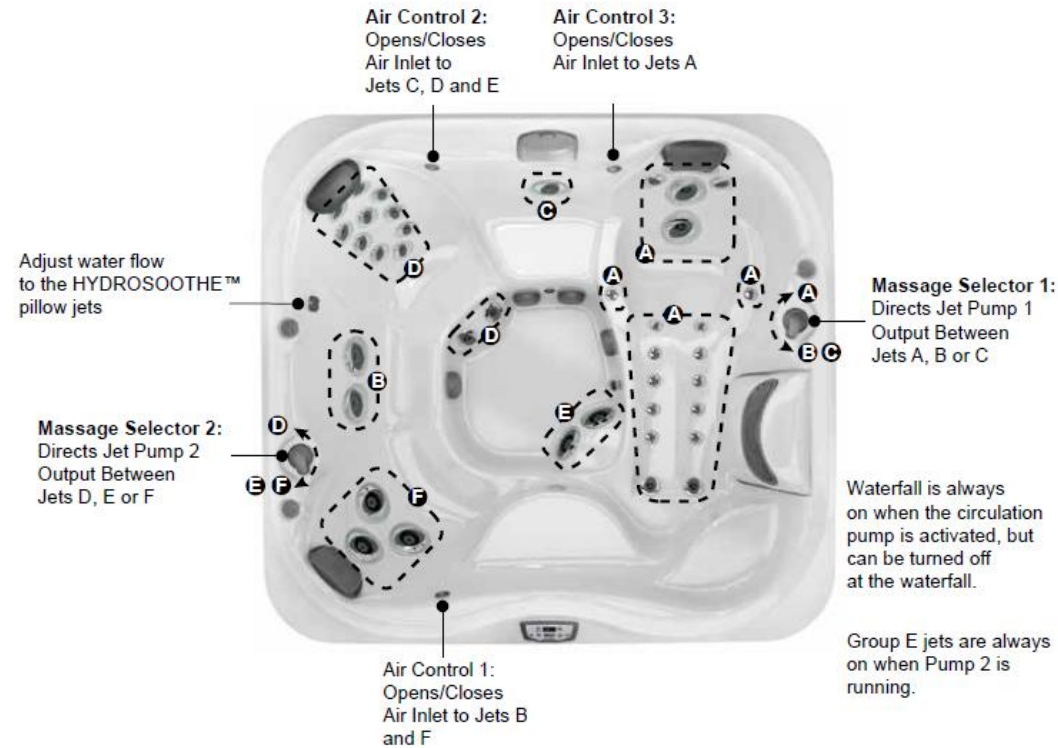
#### Massage Selector/Air Control Diagram



## J-300 series

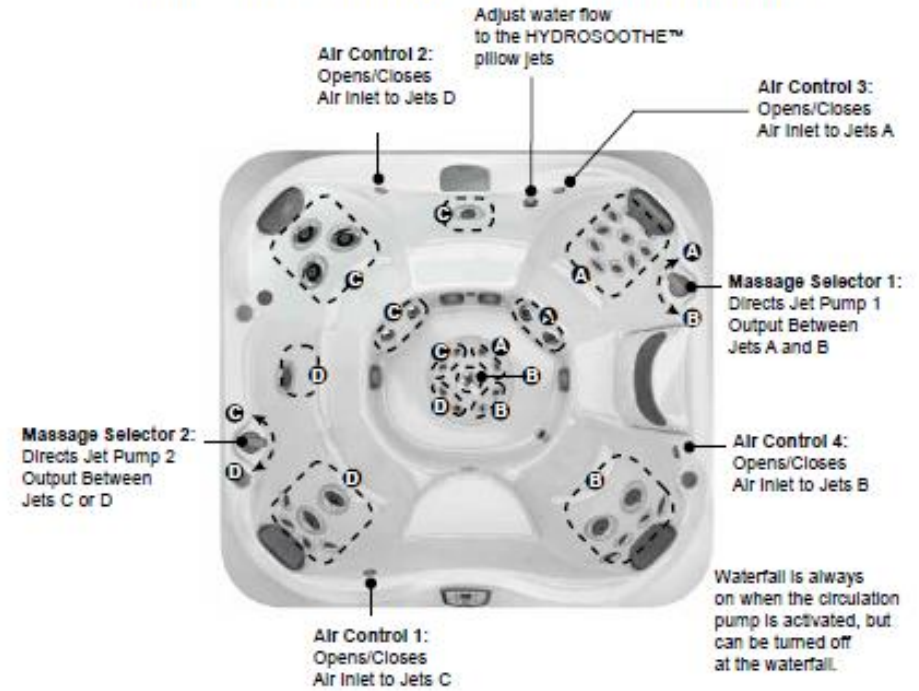
### Jacuzzi J-355

#### Massage Selector/Air Control Diagram



### Jacuzzi J-365

#### Massage Selector/Air Control Diagram

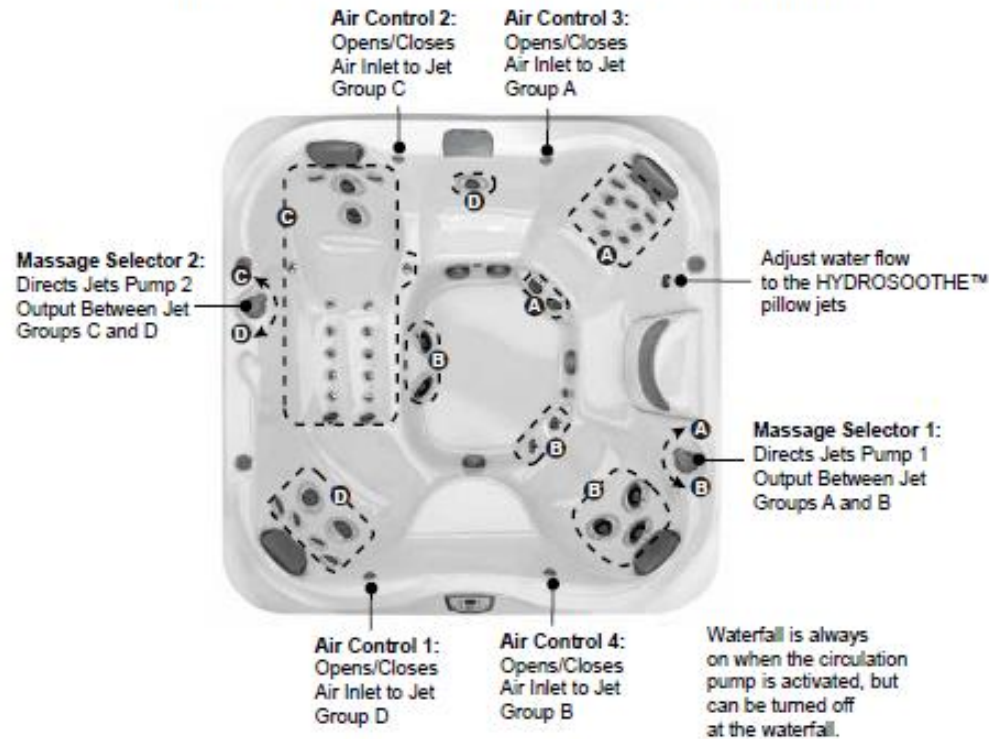




## J-300 series

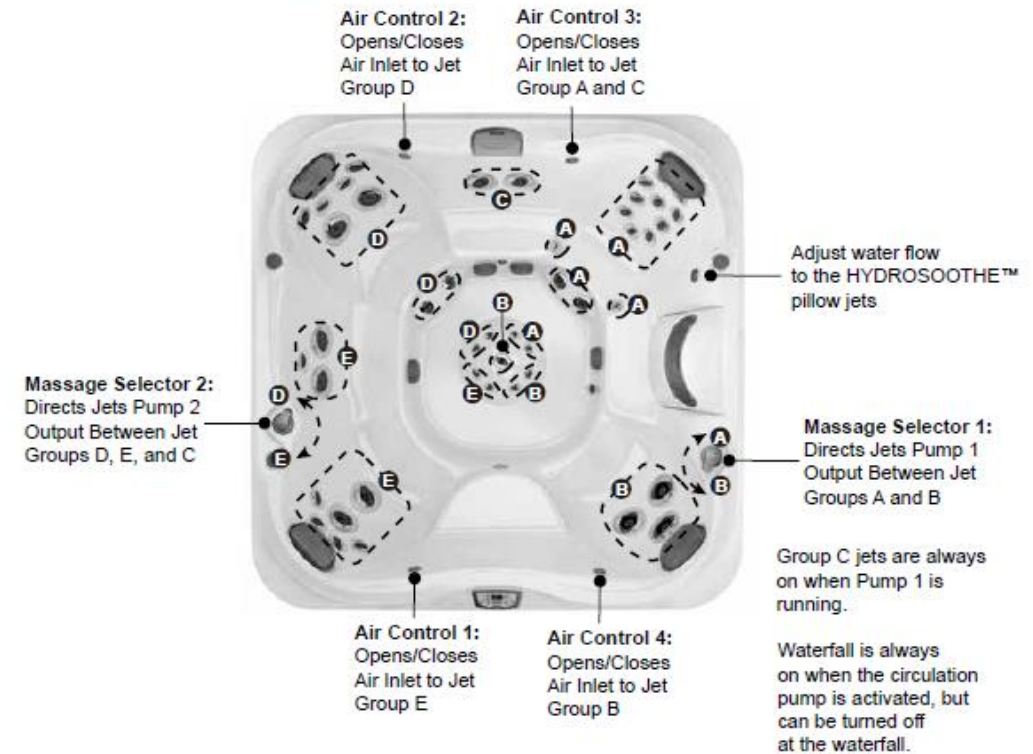
### Jacuzzi J-375

#### Massage Selector/Air Control Diagram



### Jacuzzi J-385

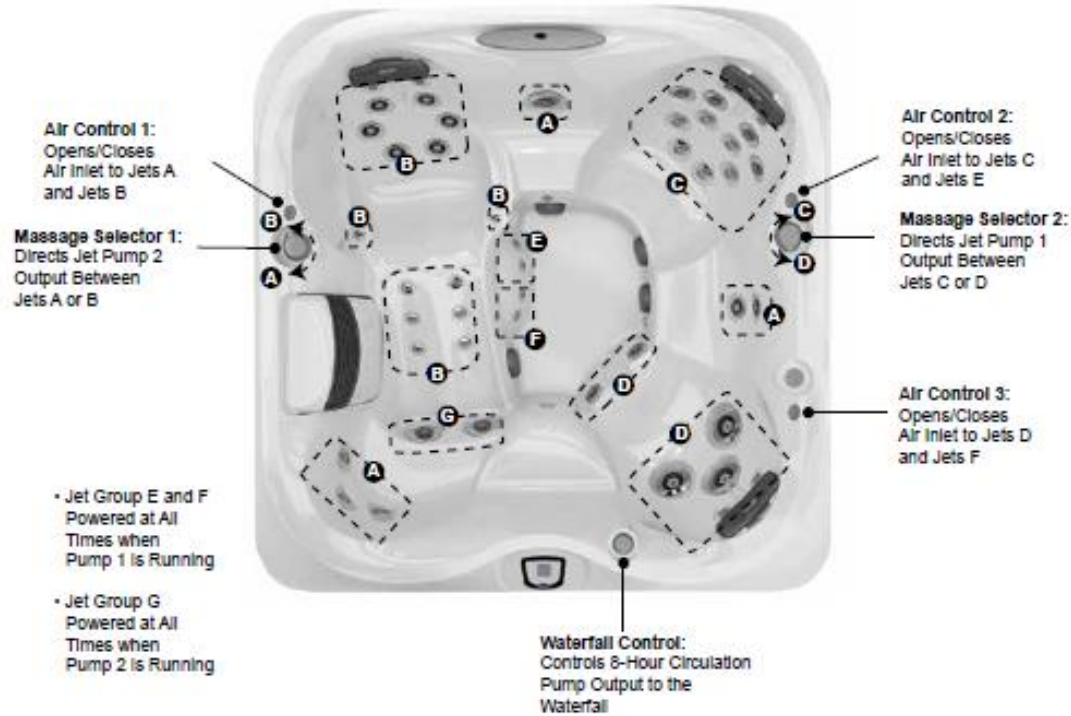
#### Massage Selector/Air Control Diagram



## J-400 series

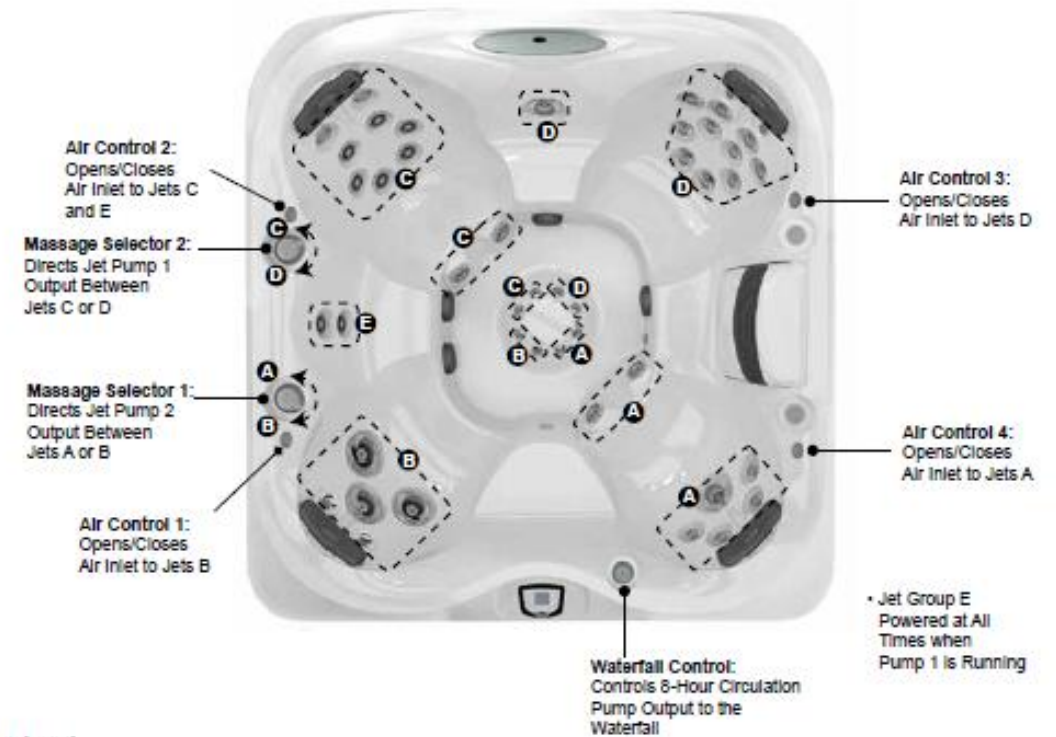
### Jacuzzi J-435

#### Massage Selector/Air Control Diagram



### Jacuzzi J-445

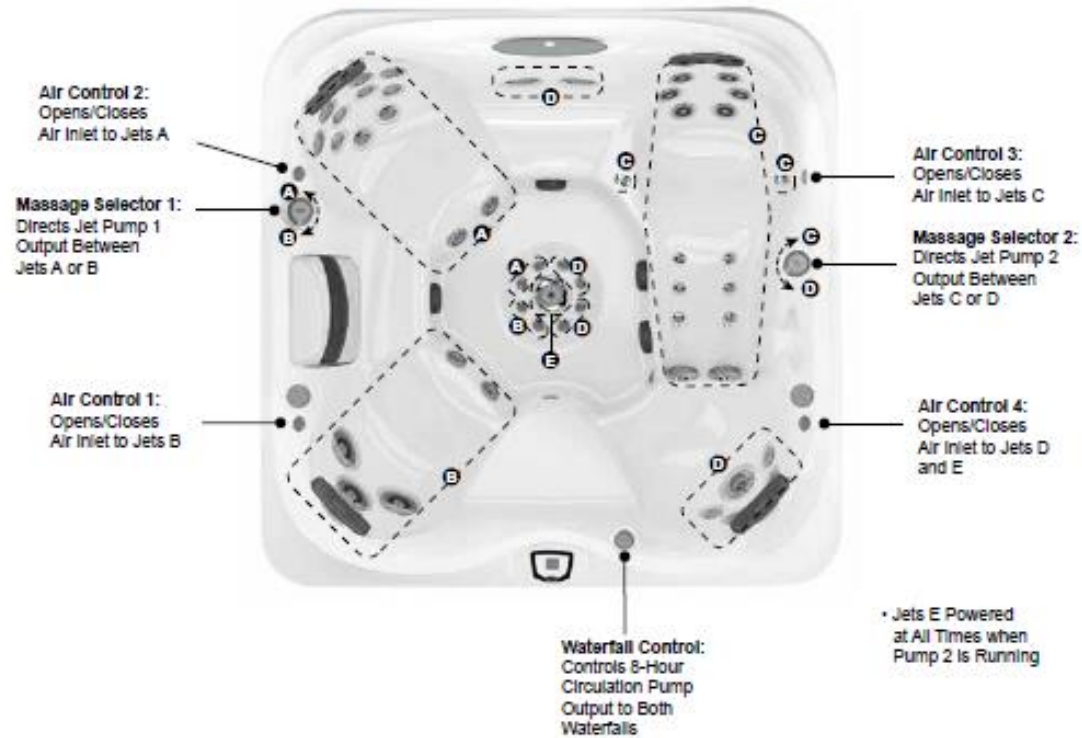
#### Massage Selector/Air Control Diagram



## J-400 series

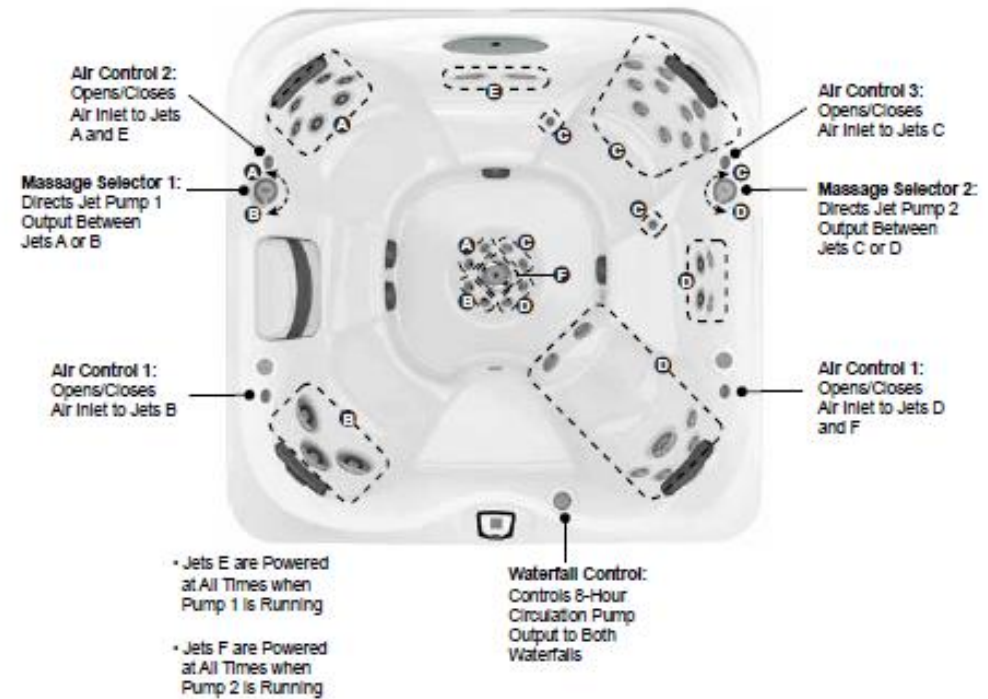
### Jacuzzi J-475

#### Massage Selector/Air Control Diagram



### Jacuzzi J-485

#### Massage Selector/Air Control Diagram

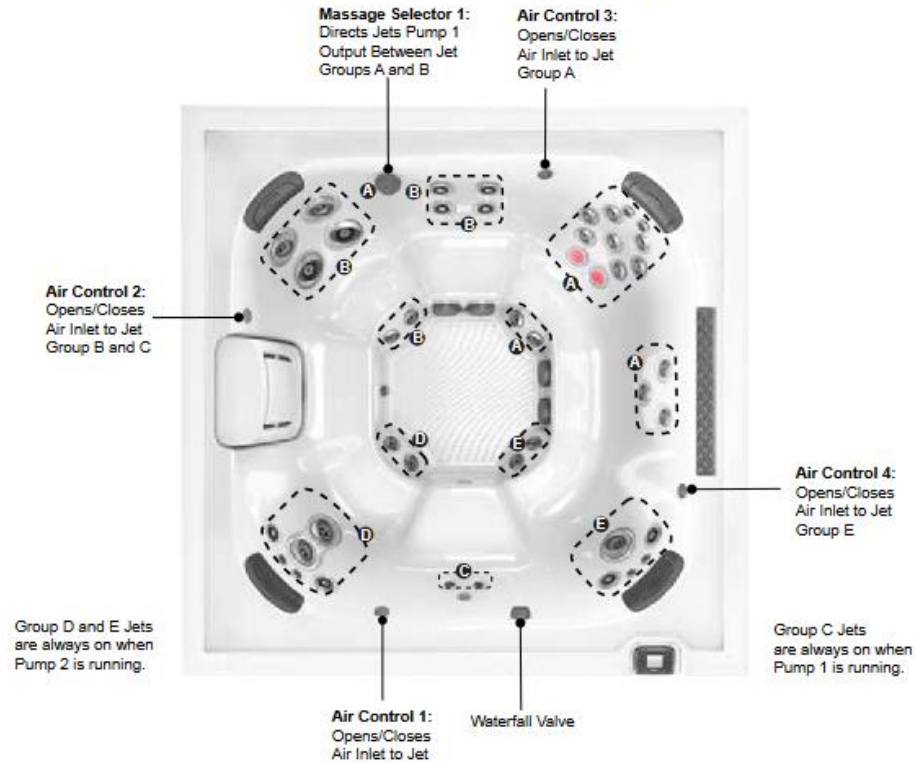




# J-LX series

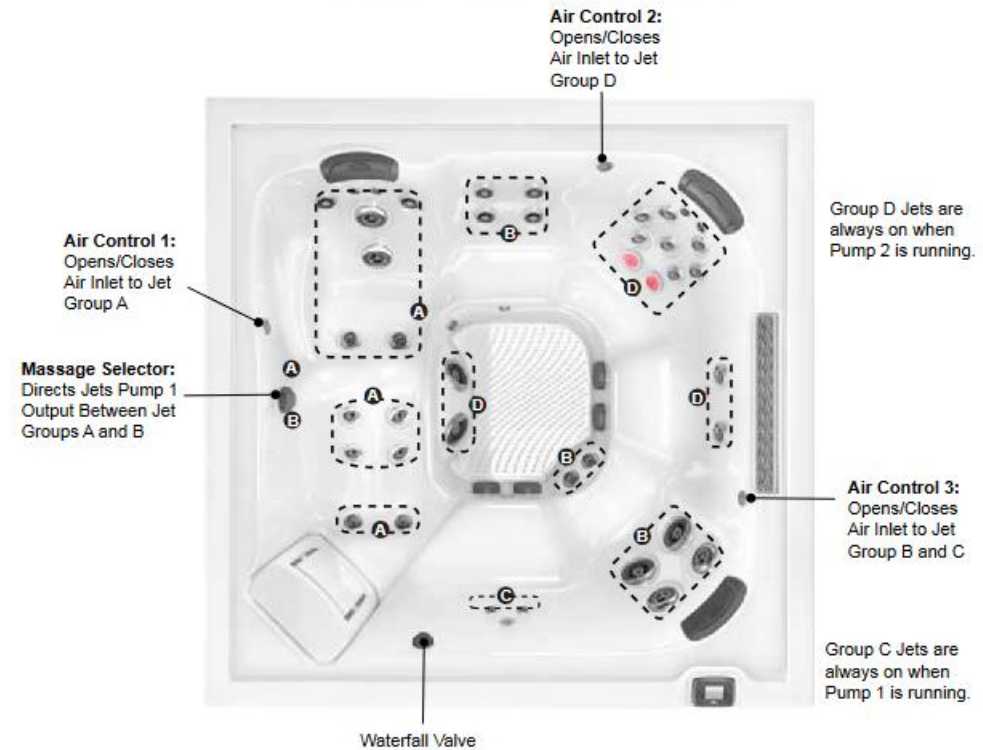
## Jacuzzi J-LX

### Operation/Seat Depths



## Jacuzzi J-LXL

### Operation/Seat Depths



39 Total Jets (plus 2 IR Light Therapy)